



At Silver Spur Winery, we are committed to protecting your privacy. The following statement describes the information gathering and usage practices of Silver Spur Winery and our Website.

1. Silver Spur Winery ***will not share, rent or sell your personal information to any non-affiliated organization or company without your consent.*** However, we may disclose your personal information under limited circumstances if we conclude that we are required by law or have a good faith belief that access, preservation or disclosure of such information is reasonably necessary to protect the rights, property or safety of Silver Spur Winery, its customers or the public.
2. When you place an order or provide your personal information to us for any other business purpose, we may collect your name, address, email address, phone number and credit card information. We may also request additional information. We use this information to process your requests and to communicate with you about your purchases. Your information will be used only for order processing and shipping. ***All of the customer data we collect is stored on a secured server to protect against unauthorized access.***
3. Silver Spur Winery will track visits to the pages and links on our websites so we can make decisions about the design and usage of the website. While we may choose to share aggregate information on consumer behavior to third parties, none of these statistics contain personally identifying information.
4. Our websites use cookies to identify our registered members when they return to the site. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies enable us to provide special features such as storing items in your shopping cart between visits. Most Web browsers automatically accept cookies, but most allow you to prevent that by making a change to the browser options.
5. By using our website, you consent to the policies described in this privacy statement. The provisions of this policy are subject to change. Silver Spur Winery will post changes to this privacy policy on this page.

You must be 21 years of age or older, to order or receive alcoholic beverages from **Silver Spur Winery**. Delivery of wine via FedEx requires a signature from a sober adult (a person 21 years of age or older who is not intoxicated). Wines purchased from **Silver Spur Winery** are not for resale, and are for personal consumption only.

Orders are by credit card only. We accept Visa, MasterCard, Discover and American Express.

No minimum purchase is required.

Due to the ever-changing nature of wine shipping laws, we may be able to ship wines, directly or indirectly, to all states. FedEx is **Silver Spur Winery** carrier of choice. Ground shipping is provided by **FedEx** at current market rates. *Note – The customer pays all shipping charges, regardless of his or her wine club membership or purchase amount. Wine is a perishable commodity. Wine does not like extremes of temperature: hot humid summer and cold winter weather may adversely affect the condition of your wine during shipment. **Silver Spur Winery** is not responsible for, and will not replace wine that is damaged by extreme weather conditions during shipment. When your wine order is picked up by the common carrier for delivery, responsibility for the wine becomes the responsibility of the purchaser.

Returns Policy

We will replace or refund you for any bottle of wine that is damaged, flawed or that the customer finds unsatisfactory. We ask the customer return the unfinished portion of the original bottle for replacement. By law, we cannot accept returns of alcoholic beverages unless the product is corked, or flawed. *We are also unable to accept return of wine that was damaged due to adverse weather conditions during shipment, or wine that is ordered in error.*

PROCESSING A RETURN

Please e-mail orders@silverspurwinery.com to arrange a return of a corked or flawed product. Once the wine is received we will refund your credit card account for the cost of the wine less shipping and handling.

If the original shipment was damaged or flawed you will receive a full refund, including shipping and handling charges.